

AGA Audio Conference Agenda

Title: Improving Controls Can Improve Program Performance
Date: June 8, 2011
Time: 2:00 p.m. – 3:50 p.m. EDT

Learning Objective –To understand how government agencies can improve operations by balancing good internal Controls, risks, mandates and agency goals

Advanced Preparation– None required

Prerequisite – None required

Field of Study – Auditing

CPE – Two hours

Please be prepared to dial in 10 to 15 minutes prior to the call to ensure a good connection and that the participants can hear the call. **Please do not call any earlier than 15 minutes before the hour.**

2:00 – 2:05 p.m. EDT	Welcome and Introduction of Speaker, Ray Harris
2:05 – 2:10 p.m. "	David Hill, PwC
2:10 – 2:45 p.m. "	Kathy Hill, DHS/FEMA
2:45 – 3:20 p.m. "	Rory Souther, U.S. Coast Guard
3:20 – 3:25 p.m. "	David Hill, PwC
3:25 – 3:45 p.m. "	Questions and Answers
3:45 - 3:50 p.m. "	Wrap Up and Adjourn, Ray Harris

Prior to the audio conference, the **site coordinators** will be emailed or faxed call-in instructions for the day of the audio conference. In the instructions, a website link will be provided where CPE certificate forms, speaker biographies, presentations, and a sign in/out sheet can be downloaded. Evaluations can be completed online following the audio conference.

AGA suggests you provide copies of the speakers' biographies and presentations to the participants so they can follow along with the audio conference at their own pace.

Please note that the only technical requirement for participation in the call is a quality telephone with excellent speaker capability. However, the power point presentation can be projected to a screen if you have that capability. Also, we recommend that you hold the event in a quiet conference room or training room with good acoustics and little or no outside noise.

Thank you!